

Queensland Public Sector Commission
Strategic Plan 2025–2029



Vision

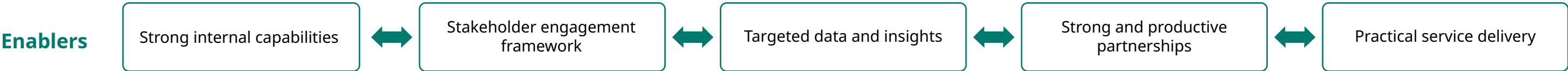
A capable, ethical and connected public sector that delivers for Queenslanders.



Purpose

We support public sector agencies to continually improve their workforce and workplaces.

Strategic objectives	Deliver outcomes that support a culture of performance and integrity across the sector.	Support agencies to deliver government priorities.	Build the foundations and capabilities the Public Sector Commission (PSC) needs to better support the sector.
Strategies	<ul style="list-style-type: none">Work with agencies to implement the <i>Public Sector Act 2022</i> and the <i>Public Sector Ethics Act 1994</i>.Use data and agency insights to inform workforce decisions, practices and outcomes.Facilitate sector-wide connection through key networks and insights.Broker leadership and capability development solutions.	<ul style="list-style-type: none">Promote pride in public service and attractiveness of public sector careers.Deliver contemporary employment frameworks, policies and resources.Support agencies to implement organisational change and improvement.Facilitate mobility opportunities for priority roles and functions.	<ul style="list-style-type: none">Listen to agencies to surface insights.Develop, implement and evolve the PSC's engagement strategy with the sector and use engagement insights to inform the PSC's services and priorities.Implement a refined operating model which aligns the PSC's capabilities with services and priorities to meet the sector's needs.Drive a high-performance workplace culture that is respectful, agile and outcomes focused.
Measures	Overall participant satisfaction with the PSC leadership development offerings.	Overall client satisfaction with specialist workforce services advice.	Overall stakeholder satisfaction with the PSC.



Risks

- Our operating model does not support scalable delivery and insight-led decisions.
- The PSC's culture and capability does not support the delivery of PSC, agency or government priorities.
- We do not have trusted relationships that enable us to understand agency and sector needs and support continuous improvement.
- Internal resources are not aligned to our obligations and sector demands.
- Our tools and advice do not build sector capability and trust in the PSC.

Opportunities

- Strengthen agency relationships to position the PSC as a trusted partner.
- Support sector capability by connecting agencies to services that meet their needs.
- Mature the use of data and insights to guide decisions and identify capability gaps.
- Leverage digital platforms to scale services and share knowledge.
- Foster a learning culture to drive continuous improvement at the PSC.

We respect, protect and promote human rights in everything we do.

The PSC supports the agencies to deliver the Queensland Government objectives for the community.



Safety where you live



A better lifestyle through a stronger community



Health services when you need them



A plan for Queensland's future